



Date
09/08/23

Job Description and Responsibilities:
Service Plumber

Job Summary:

Comfort Control is a family owned, customer focused, service company and the premier Plumbing, Heating and Air Conditioning contractor in North Central Ohio. We are seeking to add an experienced Service Plumber to our friendly, energetic, and enthusiastic team. We take pride in providing the absolute best experience for our customers, the best products on the market and have the highest standards for installation and service. Our vision is to consistently exceed our customers' expectations, provide our employees and their families a place they are proud to work and give back to the community that has supported us since 1980.

Do you have an optimistic and enthusiastic personality, yet a precise and systematic method for going about your job? Comfort Control is growing once again and looking to fill the position of Service Plumber. We have high standards for the work we perform and consider our employees and loyal customers to be a part of our extended family. If you are confident, trustworthy, have a high attention to detail and are focused on advancing your career in the Plumbing trade, this is the opportunity for you!

Job Responsibilities:

- Service Plumber (Plumber) will be expected to follow and uphold all aspects of established company culture, core values and standards for excellence.
- Plumber will diagnose and repair residential and commercial plumbing piping, fixtures and equipment.
- Plumber will be expected to perform maintenance and repair on all aspects of the plumbing trade;
 - o Water Heaters, Sump Pumps, Circulating Pumps, Garbage Disposals, etc.
 - o Plastic, Copper and Cast-Iron Drain Waste and Vent (DWV) Piping
 - o Copper and Plastic Water Piping
 - o Residential and Commercial Plumbing Fixtures
 - o Water filtration, backflow prevention and fuel gas piping.
- Plumber will provide drain cleaning, jetting and camera services for residential sewer backups and blockages.
- Plumber will be responsible for code compliance & knowledge of applicable rules and regulations pertaining to the plumbing trade.
- Plumber will be expected to be on time and complete service calls in order and in a timely manner.
- Plumber will be required to read, understand, and follow all manufacturer service manuals and instructions.
- Plumber will be expected to complete all paperwork relating to service calls in a timely manner for billing at the completion of each job.
- Plumber will be expected to possess and be proficient using the tools necessary to perform their job (wrenches, pipe cutters, nut drivers, etc.).
- Plumber will be expected to provide written documentation to the service dispatcher and/or service manager of all service and customer related problems.
- Plumber will be expected to be comfortable working individually or as a team.
- Plumber will be responsible for maintaining a position on the "On-Call/Service" rotation (approx. once per month).
- Plumber will be expected to follow all established and normal safety precautions while on the job.
- Plumber will occasionally be expected to work on ladders and be comfortable with heights.
- Plumber will report to the Service Manager and will take daily instruction from the Service Dispatcher.
- Plumber will be expected to interface with customers in their homes and places of work and therefore must maintain an acceptable appearance and manners.

**Requirements:**

- 5+ years as an experienced Plumber is preferred, but not required.
- Candidates state licensure or backflow certification will be given extra consideration.
- Candidates with experience operating drain cleaning equipment will be given extra consideration.
- Candidates must possess their own hand tools (wrenches, nut drivers, sheet metal tools) and cordless drill. Company provides corded tools, press tools, threading tools, etc..
- Candidate must be capable of working independently with minimal supervision and must also get along well with others as they will primarily be a member of a two-man crew.
- Candidate must possess a valid driver's license with a clean/insurable driving record, be able to pass a pre-employment drug screen and background check.
- Candidate will be expected to perform physical activities and occasionally lift items up to 50 lbs.
- Candidate will occasionally be required to work on ladders, lifts and in dirty/uncomfortable areas such as attics and crawlspaces to perform their job.
- Candidate will be required to maintain a clean, professional appearance at all times.

Benefits Include:

- Plumbers are paid a competitive hourly wage based on their skills and work experience.
- Company health insurance (company and employee share equal responsibility of 50% premium payment). Both traditional and HSA plans are available. Life and vision insurance are also available.
- New employees earn up to 32 hours of paid time off (sick/vacation) in their first year of employment, 72 hours in year two, 112 hours in years 3-10 and 152 hours for 10+ years of continuous employment.
- Six Paid Holidays (New Years, Memorial Day, July 4th, Labor Day, Thanksgiving & Christmas)
- Simple IRA Retirement Plan with company match up to 3% of Gross Wages.
- Paid Training, Continuing Education and Professional Development/Training Reimbursement
- Monthly tool allowance and family YMCA membership supplement (50%).
- Company provided apparel, family outings, employee appreciation days, etc.